V-Soft Consulting Proudly Supports Louisville Water Company for Winning
'Best CIS Implementation' Award

Louisville, KY – May 18, 2016: V-Soft Consulting, an IT staffing and solutions firm based in Louisville, is proud to help support and celebrate its partner, Louisville Water Company, as the company received the Expanding Excellence Award for Best CIS Implementation, Level II at CS Week 2016.

"As a member of Louisville Water Company, I want to thank CS Week for the award," says Obe Everett, Program Manager. "I also want to recognize Louisville Water's executive sponsors, our stakeholders, our implementers, V-Soft Consulting and our entire OASIS team for their unwavering support throughout our implementation."

"Not only was the implementation a success, it was an *award-winning* success," says Vincel Anthony, National MSP/VMS Business Dev. & Diversity Mgr. at V-Soft Consulting. Being awarded for something that was initially critiqued is substantial. There were many facets of this transition, including:

- Replacing Vertex ECIS with Oracle's Customer Care & Billing system
- Utilizing Oracle's Mobile Workforce Management system to take the place of Viryanet's Mobile Data Solutions
- Implementing Oracle's Service-Oriented Architecture (SOA) application
- Implementation of Oracle's Utilities Customer Self Service portal
- Developing a contract with a new vendor for payment processing
- Outsourcing bill printing and mailing tasks
- Developing a paperless billing process

Although not part of initial plans, the combined efforts also included replacing their existing phone system as well as the Interactive Voice Response technology.

Everett also added, "For those utilities preparing for such a project, here are my recommendations. Be brave: Throughout implementation, tough and timely decisions must be made. Be dynamic: Because the best laid plans may go awry. Be innovatively disruptive: This is where your new ideas, processes and solutions will be developed. Be persistent: Continuous effort is the key to unlocking your project team's potential. If anyone in the industry is wondering if I do this again, the answer is unequivocally **YES** because I lead a great *TEAM* with a great support system!"

About Louisville Water Company
Louisville Water Company provides an abundant, high-quality supply of safe drinking water to more than 850,000 people in Louisville Metro and parts of Bullitt, Nelson, Shelby and Spencer counties. The company maintains more than 4,100 miles of water main and 24,000 public fire hydrants and delivers an average of 121 million gallons of drinking water daily.

About CS Week
CS Week is a non-profit educational conference company that serves utility professionals at electric, gas and water/wastewater utilities across North America and around the world. The CS Week conference was held in Phoenix, AZ on April 26th through 29th.

About V-Soft Consulting
V-Soft Consulting is a leading business & information technology consulting firm headquartered in Louisville, Kentucky. V-Soft brings compelling value to North American IT professionals and the companies that require their services since 1997.

Media Contact
Vincel Anthony, National MSP/VMS Business Dev. & Diversity Mgr., V-Soft Consulting Group, Inc., 502.253.3384, vanthony@vsoftconsulting.com